



VIP Assistance St Barths- St Maarten (PJIAE)

Our team offers you personalized help at St Barths airport, as well as a simple and efficient transfer for your connections to St Maarten (Princess Juliana International Airport).

STEP N°1



We confirm your flights. We pick up your luggage, flight tickets and passport at your hotel or villa at least 2h before your departure time.

STEP N°2



We execute the check-in and immigration requirements in St Barths. And we make sure you turn up at least **20 minutes before your departure**.

STEP N°3



You are escorted to the plane by one of our agents, who will make sure that your luggages are loaded in the plane.

STEP N°4



When you arrive in St Maarten, our agent meets you at the « Transfer Information » desk.

He escorts you through immigration. **If your luggage is checked through your final destination, please go to STEP N°6.**

STEP N°5



He picks up your luggage and takes care of the checking-in requirements with you and then brings you to the security screening.

STEP N°6



To finish, he joins you to the departure area while waiting for your connecting flight.

People travelling with business class tickets have access to the VIP lounge. An extra charge of \$20 per person is to be added for each additional passenger.

Flight delay or cancellation:

-Should your flight from St Barths is delayed or cancelled because of a technical or climatic reason, we get you on another airline or we propose you a charter flight or a private boat.

-Should your flight from St Maarten is delayed or cancelled, we protect you on the next flight available, or propose you an alternative, we book you a hotel, we modify your reservation to the next day.